

Dial a Doula Code of Conduct



General Code of Conduct:

Registered Doulas.....

- Maintain legal and ethical standards in their personal and professional conduct.
- Engage in continuing education to further their knowledge of pregnancy, birth and postpartum and the support they may offer during these childbearing periods.
- Ensure that their clients assume personal responsibility for the decisions they make during pregnancy, birth and the postpartum period.
- Keep all client information in the strictest confidence and never divulge confidential information received in a professional capacity.
- Keep a record of every birth attended.
- Treat all other health professionals in an ethical, professional, and respectful manner at all times.
- Provide clear information to clients regarding the costs and time of payment for the service.

Dial a Doula specific Code of Conduct:

- A doula registered with Dial a Doula is expected to be honest and reliable at all times.
- Doulas are expected to be on time for every booking. If in unforeseen circumstances this is not possible you must ring the client and inform them of your late arrival.
- If you are not able to keep a booking due to illness or unforeseen circumstances you must ring the coordinator of Dial a Doula as soon as possible so another doula can be organized.
- Any difficulties or concerns in relation to your work are to be directed to the coordinator of Dial a Doula. If the issue / concern is unable to be resolved it will then be directed to the Directors of the International College of Spiritual Midwifery for resolution. (Remember that you are not only representing Dial a Doula but also the International College of Spiritual Midwifery).

Signature

/ /
Date